

# BTC Training (Africa)(Pty) Ltd

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## **Profit Enhancement Programme (PEP)**

NQF Level 4

Credits 2

Unit Standard:

13945 - Describe and apply the management of stock and fixed assets in a business unit

Duration: 7 hours

Target Group: Person responsible for running retail operations. General Managers, Operation Managers, Administration Managers, Financial Manager, Loss Control/ Security Managers, Frontline Staff, Receiving Staff and Floor Staff.

Course outcome: Delegates will understand the overall results of shrinkage. They will identify the causes and areas where shrinkage occurs. Can institute PEProgramme and conduct effective PEP checks.

Price on request (Min 5; Max 20 delegates)

### **Course contents:**

- ❖ Shrinkage philosophy
- ❖ Areas of shrinkage
- ❖ Prevention techniques
- ❖ Loss control
- ❖ Internal theft
- ❖ External theft
- ❖ Shoplifting
- ❖ Legislation

### **Support learning material**

- ❖ Supporting Video Presentation
- ❖ Supporting Documentation
- ❖ Practical Exercise